



**DISTRIBUTORS**

# Technical Support | Manufacturer Info

## **Technical Support**

For any product technical support and customer warranty claims, please contact the manufacturers below for assistance:

### **BROMIC**

18 Technology Drive STE. 121 - Irvine, CA 92618

(800) 301-1293

<https://www.bromic.com/heating/support>

### **DIMPLEX**

1367 Industrial Road - Cambridge, ON N3H 4W3 Canada

1-800-668-6663

[https://www.dimplex.com/en/customer\\_support](https://www.dimplex.com/en/customer_support)

### **EMPIRE COMFORT SYSTEMS**

1401 W E St - Belleville, IL 62220

1-800-851-3153

<http://www.empirecomfort.com/support-center/>

### **GRAND CANYON LOGS**

3435 E Atlanta Ave - Phoenix AZ 85040

(602) 344-4217

<https://grandcanyongaslogs.com/contact/>

### **GOLDEN BLOUNT**

(800) 833-1139

301 Westgrove Dr. - Addison, Texas 75001

<http://goldenblountinc.com/>

### **HHT**

7571 215th St - West Lakeville, MN 55044

(952) 985-6000

<https://www.hearthnhome.com/company>

### **IHP: Superior, Astria, Comfort Flame, Iron Strike, Lenox, Marco**

1769 Lawrence St. East - Russellville, AL 35654

1-800-655-2008

<http://ihp.us.com/>



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### **MODERN FLAMES**

3515 E Atlanta Ave - Phoenix AZ 85040

(833) 598-7479 local: (602) 243-6523

<https://www.modernflames.com/contact/modern-electric-fireplace/>

### **NAPOLEON | Wolf Steel Canada**

9 & 24 Napoleon Road - Barrie, Ontario Canada, L4M 0G8

1-800-721-7253

<https://napoleonfireplaces.com/contact/>

### **RH PETERSON**

14724 E Proctor Ave - City of Industry Ca 91746

(800) 332-3973 or (626) 369-5085

<https://www.rhpeterson.com/contact-us/>

### **SUMMERSET**

17322 Gothard St. Huntington Beach, CA 92647

(800) 966-8126

<https://summersetgrills.com/pages/warranty-information>

<https://summerset.zendesk.com/hc/en-us> - Help center/FAQ's

### **TRAVIS INDUSTRIES: DaVinci, Fireplace Xtrordinair**

12521 Harbour Reach Dr SW - Mukilteo, WA 98275

(425) 609-2500

<https://www.travisindustries.com/contact-us/>

### **THE OUTDOOR PLUS**

701 S. Dupont Ave. Ontario, CA 91761

(909) 460-5579

<https://theoutdoorplus.com/contact-us/> - contact

<https://theoutdoorplus.com/documents/> - manuals and specs